



Agent Review – Student Feedback Form

This form is to be completed by the Student on their orientation day to provide ACE review of the services provided by the Agent on behalf of ACE

Agent's Name:

Agent Contact Number:

Course Enrolled in:

Date:

All relevant information was discussed by the Agent with applicant. Yes No – If not, please write -

The agent reviewed the applicant's application ensuring that all parts were completed in full (checked the completed ACE application form with the student to ascertain this). Yes No – If not, please write -

The Agent provided the applicant of the following information about the course :-

General Description of Content Yes No - Details:

Course Entry requirements Yes No - Details:

Minimum level of English Proficiency required Yes No - Details:

The duration of the course Yes No - Details:

The assessment methods used Yes No - Details:

ACE Learning Resources Yes No - Details:

Qualifications gained on completion Yes No - Details:

ACE Facilities Yes No - Details:

All Fees Payable to the College (Itemised) Yes No - Details:

The applicant was explained and provided with a copy of ACE Refund Policy Yes No

The Agent explained the obligations regarding the 'mandatory' reporting of unsatisfactory attendance and unsatisfactory progress and the possibility of loss of visa. Yes No – If not, please write -

The Agent provided information of the following :-

Genuine Temporary Entrant (GTE) requirement Yes No - Details:

Overseas Student Health Cover (OSHC) requirement Yes No - Details:

Visa Application Requirements Yes No - Details:

Financial Requirements for Visa Application Yes No - Details:

The applicant received a copy of their application from the agent Yes No

Any other Comments :
