



## Enrolment and Orientation Feedback Form

We welcome your honest feedback regarding your experience with ACE's Enrolment and Orientation process. Your feedback is used to help us improve our practices and ensure students are provided all the relevant information that is necessary to commence their training with us. We thank you for your time.

Name \_\_\_\_\_ Student ID: ACE-S00 \_\_\_\_\_ Date \_\_\_\_\_

Please indicate your opinion on the following statements using a scale of 1 to 5, with 1 being "Strongly Disagree" and 5 being "Strongly Agree":

1| Strongly Disagree 2| Disagree 3| Neutral / Not Sure 4| Agree 5| Strongly agree

		1	2	3	4	5
1	Prior to my enrolment with ACE; I was provided with the necessary information that helped me understand what I could expect in terms of training, support, and my rights and responsibilities.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	I was kept well aware and informed of the status of my enrolment by ACE staff.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	The enrolment procedure was smooth and efficient.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The orientation contained useful information on programs and services available to me at ACE.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	I am clear on the expectations of me as an international student of ACE and what I can expect of ACE staff and services.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	The orientation session provided me with information on who to contact if I need help or assistance.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	The orientation provided information on and clarified any questions I had about being student at ACE and living in Melbourne.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	The orientation clarified any queries I had regarding my training with ACE.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

a) If you marked any of the above questions with a 1, 2 or 3, please explain the reasons for your answers:

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b) What aspects of the enrolment and orientation process were you MOST pleased with?

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c) What aspects of the enrolment and/or orientation process do you feel requires IMPROVEMENT?

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d) Any Other Comments or Suggestions:

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